



## POWER ZONE CONTRACTING CO. (L.L.C)

### Quality Policy

The Quality Policy at **POWER ZONE CONTRACTING CO. (L.L.C)** is to achieve the Highest Level of Customer Satisfaction and maintain a profitable business concern by providing services that meet or exceed the relevant specifications, and customers' needs and requirements; at the same time ensure safety, reliability, maintainability and availability at competitive costs.

#### **We aim to achieve this by:**

- Implementing a formal Quality Management System (QMS) in accordance with ISO 9001:2008.
- Applying the modern and scientific quality management and leadership skills and discipline.
- Defining the measurable objectives focused upon business needs, customer satisfaction and continual improvement for all levels and functions.
- Ensuring maximum utilization of work force by motivation, training and career development.
- Developing and maintaining a mutually beneficial relationship with our suppliers and customers.



**Approved by**

**Chairman**



# POWER ZONE CONTRACTING CO. (L.L.C)

## Quality Objectives

We aim to provide a professional and ethical service to our clients. In order to demonstrate our intentions.

**We have identified the following Quality Objectives:**

- PZC will endeavor to deliver our services to specifications.
- PZC will endeavor to deliver our services to the price quoted.
- PZC will endeavor to make a profitable return on our activities in order to fuel ongoing development and growth.
- PZC Management Team will analyze customer feedback data, internal performance data, employee appraisals and peer assessment reviews including business performance data and financial performance data to ensure that our quality objectives are being met.
- PZC will endeavor to satisfy our clients' requirements and get things right the first time.



**Approved by**

**Chairman**